



Vector Insight^(SM) provides proactive maintenance and monitoring services so that you can focus on growing your organization - instead of supporting your technology.

Vector Insight^(SM) - Core Services

- Onsite monitoring system with 24 X 7 Alerting
- Monthly performance reporting and analysis for monitored devices
- Quarterly business review with a highly-qualified technology consultant who understands your business
- Vector Customer Service Center Support with Customizable Service Level Agreements (SLA's)
- Guaranteed support hours from Vector Network Engineers for emergencies, issues and proactive maintenance

Vector Insight^(SM) - Monitoring and Maintenance Services

- Monitoring of system availability and error information
- Monitoring of performance metrics for operating systems and core applications such as Microsoft Exchange, SharePoint and SQL
- Unlimited phone and e-mail support during normal business hours

Vector Insight^(SM) - Value-Option Services

Technology Management

- CIO-to-Go: Strategy, planning and IT management assistance
- CSO-to-Go: Compliance, continuity and risk management

Information Security

- Secure-View: Find out what hackers have, and know what to do about it
- Reputation Defender: Monitor how the Internet views your organization, and why

Telecom and Telephony

- Voice Expert: Monthly call log reporting and analysis
- Internet Optimizer: View traffic flow and application use; tune and optimize

Contact us today - and let us customize a Vector Insight^(SM) package that will support your technology completely, securely, and cost-effectively.